



Web: [www.allingtons.com.au](http://www.allingtons.com.au)  
Email: [enquiries@allingtons.com.au](mailto:enquiries@allingtons.com.au)

**Allingtons Outpost**  
PO Box 366  
SALISBURY SOUTH, SA 5106  
(08) 8182 1333

## Thank you for shopping at Allingtons

We hope you love your new purchase. If for any reason you don't, please let us know.

You can return your items via the post. Simply print out this return form and return your item to us.

Be sure to read our Returns Conditions at the end of this form, sign that you agree, wrap your parcel in accordance with our conditions and pop your parcel in the post. Simple as that!

If you would like to discuss the return process with our friendly Mailroom team, please call between 9am and 4pm AEST, on 08 8182 1333.

## Returns Form

Qty	Size	Item Code	Description	Why don't you love it?

## Your Details

<b>Account Number:</b>	<b>Online Order Number:</b> (If Applicable)
<b>Name:</b>	<b>Phone:</b>
<b>Address:</b>	
<b>State:</b>	<b>Postcode:</b>
<b>Email Address:</b>	

### Reason for Return:

- ☐ Item is faulty.
- ☐ Item is not what I thought I purchased.
- ☐ I don't love my item as much as I thought I would.

### What I would like to Do:

- ☐ Item Exchange. Please add details below.
- ☐ Refund. Please add details below.
- ☐ Discuss my options with a team member.

### Details:

**I have read and accepted the Returns Policy and Returns Conditions included on this returns document.**

**Signed:**

**Date:**



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## Return Policy:

Please note that C.O.D. (Cash on Delivery) will NOT be accepted.

All items returned by the customer must be appropriately packaged to ensure the product is returned undamaged and in an "As New".

Once we have received the goods, our Mailroom team assess the item to determine that it is in "As New" condition and will process the refund in line with our refund policy. To view a full copy of our refund policy, please refer to: <https://www.allingtons.com.au/returns-policy/>

## Return Conditions:

All goods must be returned in a condition fit for re sale. This includes all packaging and tags associated with the item. The item must be undamaged, unworn, unwashed and have no marks or signs of wear. If the item is not returned in "As New" condition, you may not receive a refund/exchange and will be required to pay all associated return postage costs.

When returning boots, hats or any boxed item, the original box must be returned. DO NOT damage the box. Please wrap the box in brown paper and seal or use a pre-paid satchel. DO NOT under any circumstances:

- Write directly on the box
- Stick postage labels directly onto the box
- Use packaging tape directly on the box
- Cut the box

*Any of the above will result in noncompliance to our returns conditions and incur a flat fee of \$10.00 for replacement packaging and return postage costs will be the responsibility of the customer.*

When will Allingtons pay for return postage?

- If the product is faulty
- If the product received is different from the product purchased

When *won't* Allingtons pay return postage?

- If you have ordered the wrong size or colour
- Have simply had a change of mind

Please let us know if we can assist you any further, by contacting the Allingtons Team on (08) 8182 1333 or email [enquiries@allingtons.com.au](mailto:enquiries@allingtons.com.au).